



SAMARITAN
HOUSE



ANNUAL REPORT



OUR IMPACT



We helped more than

31,500

people fight the pressures of poverty



We provided nearly

\$5.8 Million

in financial assistance to help 1,900 families avoid homelessness



We connected

1,064

unhoused individuals with shelter or housing



Over

4,000

volunteers donated their time across our programs



It takes all of us. We count on the compassion and investment of thousands of supporters like you every year. For a complete list of our generous supporters please visit qrco.de/SHAnnualReport2026 or scan the QR code.



A MESSAGE

from Our CEO, Laura Bent



Oh, what a year! Our team has been hard at work, serving 31,500 of our most vulnerable neighbors. With generous supporters, dedicated volunteers, and compassionate staff, our programs reach people when they need us most. Thank you for investing in our community and our fight against poverty.

We know the road ahead for many of our clients will continue to be difficult. At the state level, an outdated funding system left the county facing an unexpected shortfall. Samaritan House stepped up, fighting alongside the county, our city entities, and our partners to recover those promised funds. While a little over half were ultimately restored, millions of dollars remain outstanding — meaning painful cuts for a community already feeling the burden of reduced access to Medi-Cal and CalFresh benefits.

Samaritan House is here, leading the charge to support all our neighbors to stay fed, clothed, healthy, and housed. When changes to Medi-Cal were announced, we partnered with San Mateo County to strategize how we could meet the rising need for high-quality healthcare for uninsured patients.

As the challenges facing our community have changed, we have remained flexible and innovative, leading systems like the county's Coordinated Entry System.

When our unsheltered neighbors struggle to find housing solutions, Samaritan House provides the emergency support and guidance they need. For some, we have provided outside-the-box solutions, like bus tickets for an unhoused client to travel to out-of-state family who can house them. For others, it's the first step working toward stability with a case manager at one of the county's Core Service Agencies. We are proud to lead this effort, routing clients to housing resources quickly.

The stories of challenges met and solved in the past year are heartening. In a time when it could be easy to lose hope, **Samaritan House's community reminds us that while times may be tough, we are tougher.**

I am proud to lead this organization as we offer hungry families nutritious meals, provide unhoused adults with a safe place to sleep, treat seniors without insurance with high-quality healthcare, and assist neighbors in crisis with support, compassion, and the resources they need to get back on their feet. Together, we can build on our progress and do more to lift lives across San Mateo County.

Thank you for your support, for your partnership, and for standing with us each day.

Be well,

Laura C. Bent

THE STORY

behind my smile

My name is Nour. I've been coming to Samaritan House for a few months now and the help I get is incredible. I was struggling to pay my bills but the people at Samaritan House were able to help me. Thanks to them, I'm able to stay in my home and get food when I needed it.

During some of the darkest times in my life, I literally lived out of my car. At night it could get extremely cold, and there were times when I would wake up scared, feeling like I was imagining things around the car. I would sometimes sleep with my eyes open because I was afraid.

It took my family about 12 years to immigrate to the United States. I thought I knew what to expect but living here was very different from what I imagined. I remember my first job was at Chipotle. The hours were very limited and the salary was not enough for my expenses. The work was physically demanding, and I realized I couldn't make enough working there. Next I started driving for Lyft. For years, I was able to support myself. I worked hard, got an apartment in Burlingame, paid my bills, and I never thought of myself as someone who would need financial assistance. If something went wrong, I worked more.

If I needed money, I figured it out. I was used to being independent and taking care of myself. But the last five months have been very different, and summer has been extremely difficult. The income from driving has dropped, while my expenses have continued. When business slows down, everything gets harder.

When I was unable to pay rent, Samaritan House helped me with rental assistance. That kept me in my apartment while I kept working to catch up. I get food from Cora's Market too. The help I get means I don't have to worry as much about paying for food, even when work isn't enough to cover everything.

This is the first time in my life that I have found myself looking for assistance. If you had asked me a year ago whether I thought I would ever need help from an organization like Samaritan House, I would have said absolutely not. I always thought, "I'm okay. I'll figure it out."

But sometimes you reach a point where working hard is not enough by itself, and you need a little help to get back on your feet. That's why I'm here and why I'm grateful for Samaritan House's support. They offered me the helping hand I needed. And for that, I simply want to say thank you.

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FREE CLINICS

of San Mateo and Redwood City

Over the past year, Samaritan House's Free Clinics of San Mateo and Redwood City have undergone so much change! As we continue to serve neighbors in San Mateo County, our clinics have found new ways to grow and expand programming. We've also been recognized with the 2026 Gold Standard Rating from the National Association of Free & Charitable Clinics' Quality Standards Program.

Our San Mateo Free Clinic is now open for limited hours on Sundays, thanks to volunteers from the Stanford Medical School. That means more access to high-quality care for patients who work during the week and aren't able to come for appointments. More access means more patients getting the care they need, from dedicated staff and volunteers.

With changes to Medicare at the federal level, our clinics have seen an increase in patient visits of 15%. That's more uninsured neighbors getting essential healthcare. We also expanded our offerings to include physical therapy, otolaryngology (ear, nose, and throat), and rheumatology.

For patients whose insurance has been cut, the clinics and their wide range of services are an important lifeline.



Instead of delaying care until a health concern escalates to serious illness, our neighbors know they can access care they need from doctors who will treat them with compassion.

Stop by our clinics on any given day and you'll see the care goes beyond the exam room. Patients coming in are greeted warmly by reception staff. Often there are things to celebrate, like achieving a health goal or sharing a family milestone. Sometimes it's just a moment to catch up, a conversation with a patient who needs the comfort of a familiar face.

Diabetic and prediabetic patients visit the food pharmacy for the healthy food they need. The food they get there comes with support in the form of recipes and advice from the staff managing the food pharmacy. Sometimes there are classes too, an opportunity to learn how to cook for their new healthy diet and build community with other patients.

Every encounter a patient has, whether in the exam room with their provider, in a nutrition or stress management class, or simply checking in with the familiar faces at reception, is an opportunity to feel connected and supported. Every patient knows that when they need help, they can count on our clinicians and staff to be there with compassion and respect.





SUTTER HEALTH SPOTLIGHT

A transformational partnership in community health

For 30 years, Sutter Health has partnered with Samaritan House to expand access to healthcare for uninsured and medically underserved patients across San Mateo County. Their investment extends well beyond financial support to include volunteer engagement and significant in-kind hospital services that help our patients access the specialized care they need. This transformational partnership has strengthened the Free Clinic of San Mateo and helped ensure patients can receive high-quality care close to home. We are deeply grateful for Sutter Health's continued commitment to the health and well-being of our community.



For more than three decades, Samaritan House and Sutter Health have shared a commitment to ensuring that people receive the care and support they need, regardless of their circumstances. Together, we are advancing a healthier future where every person has the opportunity to thrive.

— Kevin Cook, President, Greater Silicon Valley, Sutter Health

LIFT

Lifeline to Ignite Financial Transformation

Lifeline to Ignite Financial Transformation (LIFT) is one of Samaritan House's newest and most innovative programs, and soon, the inaugural cohort of 13 is set to graduate. For the past two years, 13 single mothers received intensive case management, financial coaching, and a monthly stipend of \$1,000.

The program requires each participant to pursue an educational goal. For some, it is new certifications in dental assisting or nursing. For others, it is project management certification or beginning a bachelor's degree. Through this program, single parents get the support they need to go back to school and get the certifications and degrees that will enable them to level up their career and their family's income.

Ines, a single mother with two young children, had a bachelor's degree from her home country but didn't think she could use it in the U.S.

Through LIFT, she was able to transfer her credits and apply them towards her degree here.

**LIFT and Samaritan House
showed me how to once
again believe in myself.**



For Ines, the change has been more than just taking steps in her career. It's been transformational for her confidence.

"I am proud of myself because I learned that I am strong. I can work full time, go to school and take care of my children," Ines shared.

She is excited for the future and grateful for Samaritan House's support.

"LIFT and Samaritan House showed me how to once again believe in myself," she added.

Our second cohort will begin this fall, welcoming 30 single parents to LIFT. Samaritan House will be with them every step of the way, celebrating their achievements big and small, helping them to overcome any challenges, and cheering them on as they take steps toward LIFT-ing themselves and their families towards brighter futures.



AWARDS

and recognition

John Kelly Heart of Samaritan House Award

The John Kelly Heart of Samaritan House Award is one of Samaritan House's highest honors, recognizing individuals and organizations whose leadership, service, and commitment to community reflect the values that have shaped our mission for more than 50 years. John Kelly, who served as Executive Director from 1985 to 1999, inspired others through his compassion, integrity, and unwavering commitment to social justice.

This year, Samaritan House proudly presented the John Kelly Heart of Samaritan House Award to **Sequoia Healthcare District** in recognition of its extraordinary partnership and lasting impact. For more than 25 years, Sequoia Healthcare District has worked alongside Samaritan House to expand access to healthcare and support the well-being of our neighbors.

As our community faces growing healthcare challenges, Sequoia Healthcare District continues to demonstrate leadership and an unwavering commitment to ensuring residents have access to critical care and resources, helping build a healthier and more resilient San Mateo County.



Dr. Cora Clemons Emerging Young Samaritan Award

The Dr. Cora Clemons Emerging Young Samaritan Award is inspired by the community service work and selfless spirit of our founder, Dr. Cora Clemons, R.N., M.F.C.C., M.P.H., Ph.D. The award recognizes young changemakers, 16-22 years old, in San Mateo County, whose community service work models Dr. Clemons' commitment to service and compassion.

This year, Samaritan House proudly honored **Rianne "Supie" Mohammed**, a student at Carlmont High School. During the pandemic, Supie co-founded the Kids Hangout Club to help students stay socially connected through remote learning, a program later adopted by the Belmont-Redwood Shores Opening Doors Special Education PTA.

Building on that success, Supie founded Buddy Meetups in 2024, a free mentorship program that pairs K-12 students with trained teen mentors. Since being adopted by Belmont Parks and Recreation, the program has doubled in size and expanded its reach to students across the Bay Area.

Her impact reflects the spirit and legacy of Dr. Cora Clemons and demonstrates the power of one person to make a lasting difference.



SUSTAINABILITY

At Samaritan House, keeping our neighbors fed is a core program. For thousands of people in our community, the food they receive from our market, drive thru, nightly community meals, food pharmacies, and mobile meals is essential. But keeping the community fed is no small task. It relies on keeping our kitchen and market well stocked.

That's where our partners come in, supplying food and essentials through our Food Rescue Program. Instead of food heading to landfills, it comes to our kitchen to be sorted and processed into delicious, nutritious meals for our clients.

When a packaging misprint left a local store unable to sell 2,000 pounds of chicken, they turned to Samaritan House. For our food programs, the sudden influx of chicken was an incredible asset. Protein can often be expensive. Receiving such a large amount meant our kitchen could prepare more meals full of essential nutrients. It also meant money that might have been spent on buying protein was freed up to be spent in other places. Our grocery partner reduced waste and carbon emissions while helping us put food on the table for the thousands of meals we make in our kitchen each day.

It goes beyond food. At our Kids Closet, a new mending class was introduced this past year. It's an occasional offering that makes repairing small tears and missing buttons approachable for clients. Each attendee leaves with a sewing kit and the skills they need to make clothes last a little longer.

While Kids Closet remains accessible for these parents, having the skills to repair their clothes means fewer clothes in landfills and more neighbors with the skills to repair a favorite shirt or reattach a button when an active kid loses one on the playground. Rips and damage become less disaster and more an opportunity to put new skills to use.

Using what might otherwise go to waste makes our work more sustainable, strengthens our community, and is ultimately better for the planet. It also saves money, allowing us to direct our dollars where they can do the most good. Samaritan House is dedicated to uplifting our neighbors while making thoughtful use of the food, clothing, and other essentials entrusted to us.

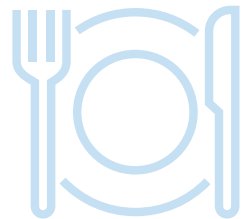
From rescuing nutritious food to helping extend the life of clothing through mending and reuse, small choices can have a meaningful impact — both for the people we serve and the environment we all share.



Through the Food Rescue Program, we diverted

1.6 million pounds

of usable food, turning it into hot, nutritious meals instead.





JOHN KELLY LEGACY CIRCLE

Create a legacy for years to come



The John Kelly Legacy Circle honors individuals and families who have included Samaritan House in their will, trust, retirement account, or other estate plans. Named for a leader whose compassion and vision helped shape the organization, the Legacy Circle recognizes those whose generosity will help ensure Samaritan House continues providing food, shelter, healthcare, financial assistance, and hope for generations to come.

A legacy gift is a meaningful way to create lasting impact without changing what you give today. By planning for the future, Legacy Circle members help ensure that families facing crisis will continue to find the support, stability, and dignity they need for years to come.

If you have already included Samaritan House in your estate plans, or would like to learn more about joining the John Kelly Legacy Circle, please contact us at 650-523-0842 or giving@samaritanhousesanmateo.org.

John Kelly Legacy Circle Members

Anonymous (3)
Endean Abrahamson*
Angela (Lo Duca) Affinito*
Lynda Altfield
Bader Family Survivor's Trust
Edna Banta*
Robert Batinovich Charitable
Remainder Unitrust*
Frances A. Bedenis*
Niranjan Bhuta*
Cathryn Braga
Mary D. Bremner*
Brooks 2014 Trust (Raymond J.
Brooks III, Raymond J. Brooks Jr.,
and Judith Brooks)*
Raymond A. Brown Living Trust*
Bernice Brownson*
Donald G. Buerkel*
Tish and James Busselle
John L. Carberry
Felix and Iva De Martis Family
Trust*
William S. Drieslein
Elizabeth Erchul
Gayle Flanagan
Jeanne Fleming
William S. Freeman
Pam Frisella

Marcia Gedanken*
Margaret S. Gerlinger Trust*
Bette Ghiotti Trust*
Lois G. Gilbert Family Trust
Louis J. Gioffredi*
The Estate of Juliet Goldman
James Goyhenetche
Robert Grassilli, Jr.
Nancy Hall*
Abraham L. Hankin*
Vivian Hendrickson*
Nina and Louis Hengel*
The Judith G. Hermann Living
Trust*
Walter Heyman
Steven R. Hibshman
The Shirley S. Hort Irrevocable
Trust*
Virginia Howe Inter Vivos Trust*
Irene N. Hudson*
The Hunter Family Trust
Charles T. Izmirian*
Martha Karcher*
Susan Ketcham
Lynn D. and Mary I. King*
Sherlyn M. Kistner Trust
Ann Konstantelos*
Luella C. Kraft*

Kam Chuen Kwan & Siu Lo
Revocable Trust*
Jean Letsinger*
Douglas Levick III
Lewis 1991 Unitrust*
Priscilla Lim
Gay Lundy
Macauley Trust*
Louis and Yvonne* Maraviglia
Mollie and Joe Marshall
Mazini Trust*
McDonough Family Trust*
Mary T. McDonough Trust*
Leila M. Meyer Revocable Trust*
Jessie A. Miller*
Patricia Motto
Florence S. Nillson*
Donald C. Nystrom Trust*
Nora O'Brien*
Josephine A. Osborne Survivor's
Trust*
Ventura J. Perez Living Trust*
Robert Pex*
Walter J. and Margaret C. Phelan
1991 Trust*
Walter K. Ragan*
Ruth Reuter*
Doris B. Richmond Trust*

Thomas J. Ryan*
Ellen and Robert F. Sawyer Fund*
William L. Schwartz*
Bernadette M. Senasac*
Mary Rose and Thomas Slattery*
Evelyn Stern*
Jay and Joyce Strauss
Trust of Betty J. and Ralph A.
Sullivan*
Emily Thomann
Irene Thomas*
YoonSung and Jason Ting
Mary Torre Trust*
Emily N. Trine*
John Trixler Estate*
June L. Ursem*
Arlene Uyemura
William H. Van Horn*
Johanna Von Eitzen*
Nancy and Stephen A. Weller
Willard Charitable Trust*
Beverly and Bernard Wolfe*
Sheila and Mark Wolfson
Dr. Jason Wong*
The Estate of Lucienne Vian Woods

**Deceased*

Leaving a legacy gift will help our community for years to come. Just as important to me, it's a way of showing my children and grandchildren that generosity isn't something you do when it's convenient; it's a lifelong value of caring for others.

— Tish Busselle, Legacy Circle Member

A MESSAGE

from the Board President



Dear Friends, Neighbors, and Supporters,
This year has been a year of hope, progress, and possibility at Samaritan House. Because of your generosity, our vibrant and diverse community is doing more than meeting immediate needs; we are creating pathways for our neighbors to build stronger, more stable futures.

At the heart of our mission is the simple but powerful belief that poverty should not define a person's future. We are here to help individuals and families move from crisis to stability, from stability to opportunity, and ultimately to a life of greater independence and dignity.

None of this happens alone.

Our volunteers are the heartbeat of Samaritan House. In Ruby's Kitchen and Cora's Market, dedicated volunteers prepare meals and stock shelves so our neighbors can choose nutritious food. Through Mobile Meals, volunteers deliver fresh meals to homebound seniors. Many of our young teen volunteers drive with their parents, transforming a simple driving lesson into an extraordinary lesson in compassion and community.

At the Kids Closet, volunteers, thanks to our generous clothing donors, make sure children have the clothing they need to feel confident.

And through LIFT, professional financial advisors are sharing their expertise to coach and empower parents as they work toward lasting financial independence.

These are more than programs. They are reminders that no one has to navigate hardship alone.

The Board and I are proud of what Samaritan House has accomplished this year. We are energized about where we are going. The road ahead will not always be easy, but we have an extraordinary community beside us, and together, we are stronger than any challenge before us.

Thank you for believing in our neighbors. Thank you for investing in their futures. And most of all, thank you for standing with Samaritan House as we continue to turn compassion into action and hope into lasting change.

Together, we can achieve anything.

Sonja Tappan

Sonja Tappan
President of the Board of Directors

OUR FINANCIAL PICTURE

July 1, 2025 – June 30, 2026

Sustainability

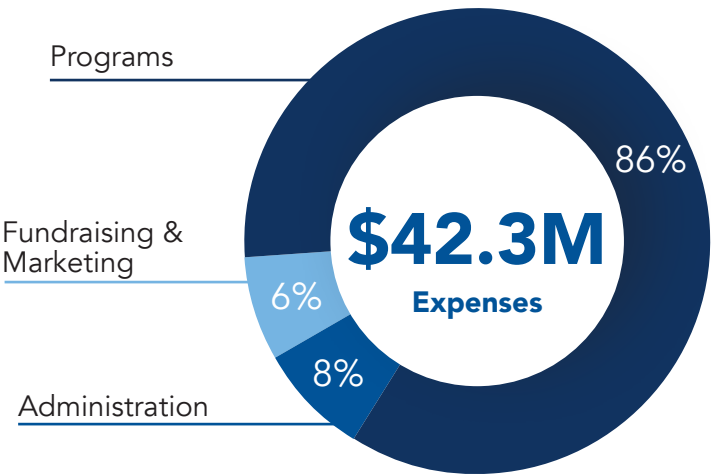
Samaritan House fiscal policies and practices are focused on liquidity, adaptability, and durability to ensure that we are fiscally strong to serve the future needs of the community.

In-Kind Contributions

In-kind donations of food, medication, medical services, laboratory testing, and facilities allow Samaritan House to deliver millions of dollars in additional services beyond what cash funding alone could support. 55% of our in-kind contributions include our food donations, another 24% consist of medical supplies, lab tests, and professional volunteer hours – the doctors and nurses at our clinics.

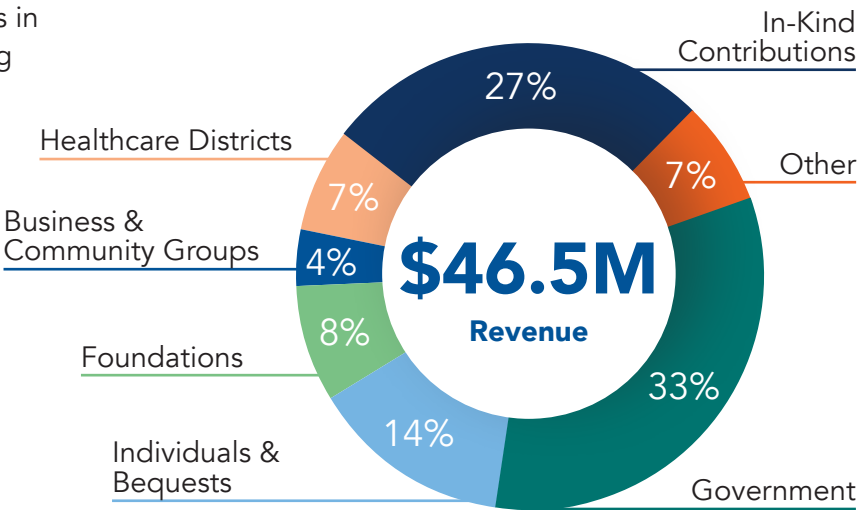
Balance Sheet

Figures are based on preliminary unaudited financial statements for the fiscal year ended June 30, 2026. Audited financial statements will be available in November 2026.



Investing in Our Community

Every dollar entrusted to Samaritan House helps provide food, housing support, healthcare, shelter, and financial assistance to thousands of neighbors across San Mateo County. The financial information below reflects our commitment to maximizing the impact of every donor dollar while maintaining long-term financial sustainability.



	2026	2025
Assets	\$42.9M	\$38.0M
Liabilities	\$3.5M	\$2.9M
Net Assets	\$39.4M	\$35.1M

Program Expense Total	86%
Food Services	22%
Shelter Services	19%
Medical & Dental Clinics	17%
Direct Financial Assistance	12%
Client Services	9%
Coordinated Entry Services	4%
Kids Closet & Holiday Assistance	2%
Worker Resource Center	1%



66%

of our funding comes from private and community donations. Thank you for investing in our community.

Resources put to good use:

86%

of expenditures go directly to programs

Charity Navigator

Charity Navigator has awarded Samaritan House its top 4 STAR rating for 15 years in a row, which places Samaritan House in the top 1% of rated charities nationwide based on a series of financial and transparency indicators.



Season of Sharing Fund

Samaritan House is the fiscal agent for the SF Chronicle Season of Sharing Fund. This fund provides financial assistance to families and underserved individuals in San Mateo County. More than 335 families were provided a total of \$1,118,915 in emergency assistance countywide. Because Samaritan House serves as the fiscal agent for this fund, its activity is not included in Samaritan House's financial statements.



SAMARITAN HOUSE

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San Mateo, CA 94403

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