

ANNUAL REPORT



2025



SAMARITAN
HOUSE

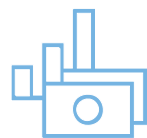
Our Impact



We helped more than

32,000

people fight the pressures of poverty



We provided nearly

\$5 Million

in financial assistance to help 1,700 families avoid homelessness



Our food pantries saved over 7,000 families an average of

\$3,000



Volunteers donated

50,000

hours of service across our programs



A Message from Our CEO, Laura Bent



This past year has tested the resilience of countless families in our community. While San Mateo County was named the second most affluent county in California, the reality for many of our neighbors is starkly different. Rising food prices, housing insecurity, and shrinking safety nets have pushed families deeper into poverty – and further from opportunity.

But, thanks to your support of Samaritan House, hope is still alive.

With your generosity, we've been able to meet this moment with compassion and action. In August 2024, our San Mateo Free Clinic reopened after months of renovations. It's now a warm, welcoming space where our medical team can serve even more patients – **26% more than before** – with dignity and world-class care.

In November, your generosity helped us launch our LIFT (Lifeline to Ignite Financial Transformation) pilot program, welcoming 15 courageous single mothers on a journey of transformation. With intensive case management and monthly stipends, these women are pursuing education and training, allowing them to build brighter futures for themselves and their children. It's not just support – it's empowerment.

And, in the spring, you helped us raise over \$100,000 to fill an urgent gap. Because of you, families didn't have to choose between groceries and rent. You made sure no one went hungry.

The road ahead is uncertain. Reductions to SNAP food assistance and Medicaid loom large. More families will be forced to make impossible choices. And more will turn to Samaritan House – not just for housing, clothing, food or health care – but for community, for connection, for hope.

We're ready to meet that need because we know you are with us.

Thank you for being part of our Samaritan House Community. Thank you for making it a place we can all call home.

With Gratitude,

Jackie's Story

Jackie and her husband are both working. But, the rising cost of living has been a struggle, especially with two children who need clothes, school supplies, and more. "It's hard to be a family of four living in one room. We talk about moving where the rent is cheaper, but the education isn't as good." She and her husband try hard to make ends meet. But, when prices increase, their paychecks don't cover even the basics.

"Our rent just went up another \$200 and that's really stressful and hard for us." Jackie relies on the food and clothes her family gets from Samaritan House, as well as backpacks in the summer and toys for Christmas. "I'm glad I have you because I don't know how we'd manage without Samaritan House's help."

More than
4,500 kids



were outfitted with clothes, shoes, and other essentials through our Kids Closet



It's hard to be a family of four living in one room. We talk about moving where the rent is cheaper, but the education isn't as good.

Lived Experience Advisory Committee



At Samaritan House, we are fortunate to have a staff of dedicated experts guiding and shaping our programs. Our team's hard work is the cornerstone of how we successfully care for 32,000 of our neighbors living in poverty every year. And, we are always looking for ways to improve how we deliver services to make sure our clients' real, lived experiences are at the center of everything we do.

That's why we launched the Lived Experience Advisory Committee. This group of current and former clients share their insights with our team.

Pairing their experience of Samaritan House services with the knowledge of our experts ensures our programs are being built and refined on a foundation of inclusive design.

As we look to the future and how we can continue to refine and grow our programs, we are grateful to the Lived Experience Advisory Committee for their essential contributions. Their expertise in navigating Samaritan House's many services enables us to do better every day.

During one meeting, committee members shared that the individually packaged meals we served at the shelters meant residents often ate alone and felt isolated. They suggested we serve family-style meals, instead. We made the change and it has been a big hit, helping the residents foster a sense of community with one another.

- La Trice Taylor, Senior Director, Programs & Services

John Kelly Legacy Circle



Create a Legacy for Years to Come

Thanks to our John Kelly Legacy Circle members, Samaritan House provides life-saving food, shelter, and medical care to thousands of neighbors in need every day. When you join, you become part of a community that shares John Kelly's vision of a world where every neighbor has the chance to thrive. Your future gift ensures this vital work continues by fighting poverty and lifting lives for generations to come.

"By giving my final gift to Samaritan House, this idea of giving back will stick with my daughter over her lifetime. Also, it's a very tax-efficient way to give if you simply reallocate a percent of your 401(k). Login – click, and submit!" — Jason Ting, Board Member

Why Your Legacy Gift Matters:

- Your gift becomes a lifeline for families in crisis, long after today.
- It is a simple and meaningful way to align your values with lasting impact.
- It ensures future generations have the support they need to survive, rebuild, and thrive.

If you have already included Samaritan House in your will, estate, or trust or are interested in doing so — we'd love to honor your generosity. Please call 650-523-0842 or email giving@samaritanhousesanmateo.org.

John Kelly Legacy Circle Members

Endean Abrahamson*
Angela (Lo Duca) Affinito*
Lynda Altfield
Bader Family Survivor's Trust
Edna Banta*
Robert Batinovich Charitable
Remainder Unitrust*
Frances A. Bedenis*
Cathryn Braga
Mary D. Bremner*
Raymond A. Brown Living Trust*
Bernice Brownson*
Donald G. Buerkel*
Tish and James Busselle
John L. Carberry
Felix and Iva De Martis Family
Trust*
William S. Drieslein
Elizabeth Erchul
Gayle Flanagan
Jeanne Fleming
William S. Freeman
Pam Frisella
Marcia Gedanken*
Margaret S. Gerlinger Trust*
Bette Ghiotti Trust*

Lois G. Gilbert Family Trust
Louis J. Gioffredi*
James Goyhenetche
Robert Grassilli, Jr.
Nancy Hall*
Abraham L. Hankin*
Vivian Hendrickson*
Nina and Louis Hengel*
The Judith G. Hermann Living
Trust*
Walter Heyman
The Shirley S. Hort Irrevocable
Trust*
Virginia Howe Inter Vivos Trust*
Irene N. Hudson*
The Hunter Family Trust
Charles T. Izmirian*
Martha Karcher*
Susan Ketcham
Lynn D. and Mary I. King*
Sherlyn M. Kistner Trust
Ann Konstantelos*
Luella C. Kraft*
Kam Chuen Kwan & Siu Lo
Revocable Trust*
Jean Letsinger*

Douglas Levick III
Lewis 1991 Unitrust*
Gay Lundy
Macauley Trust*
Louis and Yvonne* Maraviglia
Mollie and Joe Marshall
Mazini Trust*
McDonough Family Trust*
Mary T. McDonough Trust*
Leila M. Meyer Revocable Trust*
Jessie A. Miller*
Patricia Motto
Florence S. Nillson*
Donald C. Nystrom Trust*
Nora O'Brien*
Josephine A. Osborne Survivor's
Trust*
Ventura J. Perez Living Trust*
Robert Pex*
Walter J. and Margaret C. Phelan
1991 Trust*
Walter K. Ragan*
Ruth Reuter*
Doris B. Richmond Trust*
Ellen and Robert F. Sawyer Fund*
William L. Schwartz*

Bernadette M. Senasac*
Mary Rose and Thomas Slattery*
Evelyn Stern*
Jay and Joyce Strauss
Trust of Betty J. and Ralph A.
Sullivan*
Emily Thomann
Irene Thomas*
YoonSung and Jason Ting
Mary Torre Trust*
Emily N. Trine*
John Trixler Estate*
June L. Ursem*
William H. Van Horn*
Johanna Von Eitzen*
Willard Charitable Trust*
Beverly and Bernard Wolfe*
Sheila and Mark Wolfson
Dr. Jason Wong*

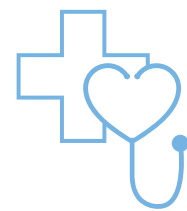
**Deceased*

Mirna's Story

When Mirna lost her job of 16 years, she turned to Samaritan House for food and help with rent. Soon after, she began receiving medical care at the San Mateo Free Clinic for debilitating vertigo and hearing loss that had persisted for more than a decade. Previous doctors could not figure out the cause, leaving her without any answers. But at our Free Clinic of San Mateo, providers took the time to truly listen to her and referred her to a specialist at Stanford Hospital for further testing. It was there that doctors discovered a cyst in her ear, the source of her vertigo and hearing loss, which they were able to remove surgically.

Today, she uses a hearing aid and no longer suffers from vertigo. She becomes emotional when she recalls how deeply cared for she felt, describing how her doctor at Samaritan House truly listened and never gave up on helping her. Mirna says she will never forget the compassion and persistence of the staff who treated her as a whole person. "Without Samaritan House," Mirna reflects, "I would probably still be suffering from vertigo and high blood pressure. The help I have received has changed my life."

At our free clinics, volunteer and staff providers gave expert care during
11,400 patient visits





The help I have
received has
changed my life.

Partnership Spotlight: Stanford

The Samaritan House Free Clinics of San Mateo and Redwood City provide medical and dental care to more than 2,000 uninsured residents of San Mateo County every year. This critical work relies on the support of volunteer doctors, donors, local healthcare districts, funders, and partner institutions. Key among them is Stanford University, whose partnership has been instrumental in keeping our neighbors healthy. In the past year alone, Stanford and its community have been part of some of our biggest wins.

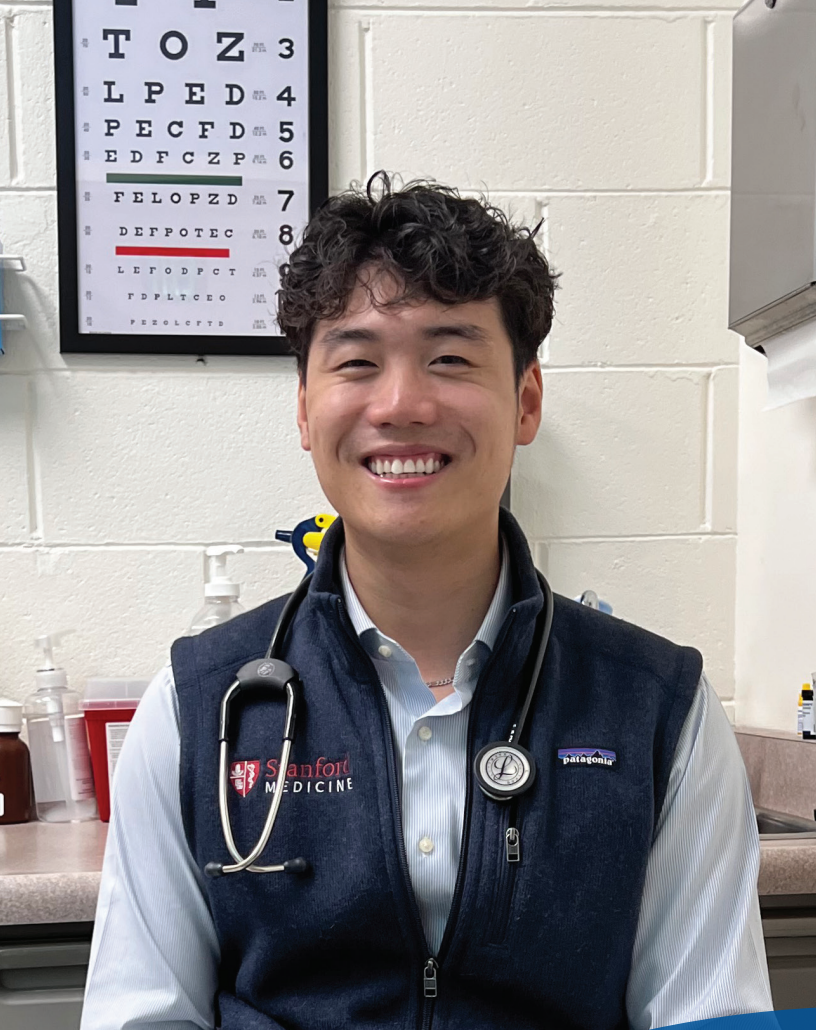
Samaritan House Medical Director, Dr. Baldeep Singh, came to Samaritan House through a community outreach initiative at Stanford and now splits his time between both. He is joined by Associate Medical Directors, Drs. Tamara Montacute and John Wuchenich, who similarly divide their time between Stanford and Samaritan House. Dr. Singh shares: "Stanford has been a critical partner in achieving the clinics goals. From supporting our clinics in staying fully staffed to helping us secure essential pharmaceuticals, their impact has been immense."

The relationship between Stanford and Samaritan House began nearly two decades ago. It has grown as more departments at Stanford have invested in the clinics' work. **"We have a fully stocked pharmacy partly because of our partnership with Stanford. We have great operational support from Stanford. We have many projects we've been able to complete because of this partnership."** - Dr. Singh

Every completed project brings patients more healthcare, greater support, and broader access to health information.

Stanford's contributions also come in the form of learners - undergraduates and medical students - who volunteer at the clinics. For them, it's an opportunity to learn from our skilled medical team. For us, it brings fresh perspectives and support where we need it most. Additionally, the students often are the warm, smiling faces that clients lean on for translation services in their appointments, enhancing doctor-patient communication.

Having a trusted partner like Stanford working hand-in-hand with our team means we can provide the highest quality care for patients. Dr. Singh says, **"Stanford's partnership means a lot to Samaritan House, but it means a lot to the Stanford Community too. Stanford knows what a vital community resource Samaritan House is and trust that they can make a significant impact by partnering with Samaritan House."**



Our Partners at Stanford

Arbor Free Clinic, Stanford Medicine

Stanford 3rd Year Rotations

Stanford Department of Medicine Community Partnership-Program

Stanford Primary Care and Population Health Community Partnership Program

Cardinal Service, Stanford University Public and Community Service programs

Stanford Health Care Office of Community Health & Partnerships

Stanford Health Care Ambulatory Care

Ambulatory Pharmacy at Stanford Health Care

Department of Pediatrics, Office of Child Health Equity, Stanford School of Medicine

Stanford Medicine Children's Health

Stanford University Office of Community Engagement

Stanford Women's Cancer Center + Stanford Cancer Institute

Stanford Center for Health Education and Digital Medicine

A Message from Our Board



Over the past 50 years, Samaritan House has boldly risen to meet new challenges. Thanks to the dedication of our community, we provided food, clothing, healthcare, and housing to more than **32,000 neighbors**—a 10% increase from the year before. This remarkable achievement is only possible because of our extraordinary staff, volunteers, donors, and supporters. Thank you!

Among those who inspire us are sisters Libbey and Lindsey Kwok, two outstanding youth leaders that won our 2025 Dr. Cora Clemons Emerging Young Samaritan Award. Libbey and Lindsey are local high school students and part of the next generation of changemakers. Their accomplishments include providing blankets and hygiene kits, facilitating a food drive, and planning interactive activities for the elderly. Youth are our future, and in the year ahead, the Board will continue to engage young leaders through initiatives like the Dr. Cora Clemons Emerging Young Samaritan House Award and service opportunities through the League of New Samaritans.

At Samaritan House, our strength lies in adaptability and innovation. You'll be hearing more about our 5-Year Strategic Plan: Destination 2030 and the ways we are deepening our impact through the pillars of Access, Engagement, Operational Strength, and Impact in the years to come. We see this plan as the path to drive meaningful and sustainable change within our community.

As we transition leadership—welcoming Sonja as our new Board President and honoring Michael's dedicated service—we remain united in our mission. Together, we will continue to **fight poverty and lift lives** across San Mateo County.

From all of us at Samaritan House: thank you for standing with us, for believing in our neighbors, and making a lasting difference in the lives of those we meet each day.

Sonja Tappan and Michael Jackson

Sonja Tappan

Michael Jackson

To Our Supporters, Thank You!

To the donors who give generously,
year after year...

To the corporate partners who volunteer
and make annual contributions...

To the foundations who invest in our families...

To the neighbors who remember a loved one
with gifts made in their memory...

To the in-kind partners who supply us with
fresh food, medical supplies and more...

To the government agencies that buoy
our community...

To the longtime volunteers who leave a legacy
gift in their will...

To all those who join us in our mission...

THANK YOU. Together, we are the
galvanizing force that is
Fighting Poverty. Lifting Lives.

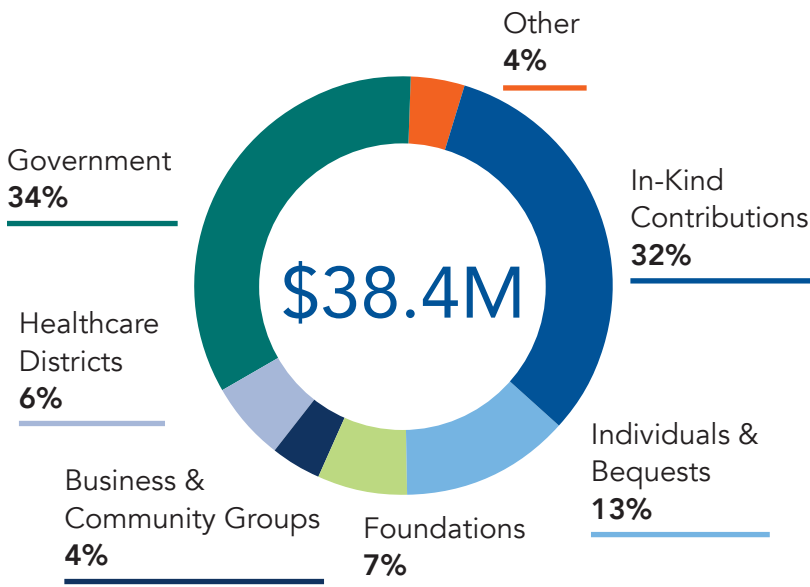
For as many years as we've printed
an annual report, we've included a list
of our generous donors and funders.
Going forward, in an effort to be more
sustainable and efficient, we will be
publishing the list exclusively online. You'll
find a complete list of our major supporters
along with our digital annual report here:



Our Financial Picture

July 1, 2024 – June 30, 2025

Revenue



Sustainability

Samaritan House fiscal policies and practices are focused on liquidity, adaptability, and durability to ensure that we are fiscally strong to serve the future needs of the community.

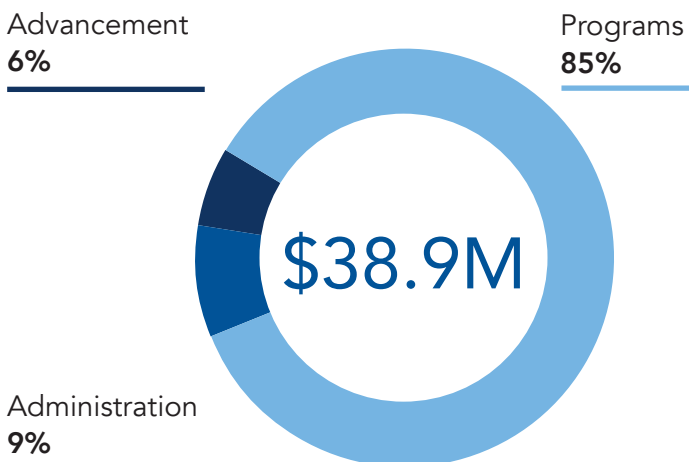
In-Kind Contributions

Using in-kind goods and services allows us to make the best use of our dollars. 56% of our in-kind contributions include our food donations, another 20% include our medical supplies, lab tests, and professional volunteer hours – the doctors and nurses at our clinics.

Balance Sheet

Figures are taken from fiscal year ending 6/30/2025 unaudited financial statements. For full audited financial reports and 990s, please visit www.samaritanhousesanmateo.org.

Expenses



	2025	2024
Assets	\$38.0M	\$38.0M
Liabilities	\$2.9M	\$2.3M
Net Assets	\$35.1M	\$35.7M

Program Expense Total	85%
Food Services	23%
Shelter Services	19%
Medical & Dental Clinics	16%
Client Services	10%
Direct Financial Assistance	10%
Coordinated Entry Services	4%
Kids Closet & Holiday Assistance	2%
Worker Resource Center	1%



66%

of our funding comes from private and community donations. Thank you for investing in our community.

Resources put to good use:

85%

of expenditures go directly to programs

Charity Navigator

Charity Navigator has awarded Samaritan House its top 4 STAR rating for 14 years in a row which places Samaritan House in the top 1% of rated charities nationwide based on a series of financial and transparency indicators.



Season of Sharing Fund

Samaritan House is the fiscal agent for the SF Chronicle Season of Sharing Fund. This fund provides financial assistance to families and underserved individuals in San Mateo County. More than 302 families were provided a total of \$1,024,810 in emergency assistance county wide. Because Samaritan House is the fiscal sponsor for this fund, it is not included in the financial statements.



SAMARITAN HOUSE

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San Mateo, CA 94403

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