



SAMARITAN

Position Title: Candidate: Department: Supervisor: FLSA: Salary Range: Effective Date:

VACANT Samaritan House Free Clinics Associate Director Behavioral Health Care Full Time /Salary/Exempt \$90K Annual Salary ASAP

### **OUR IMPACT**

For over 45 years, Samaritan House has been leading the fight against poverty in San Mateo County. We're the only organization that delivers the full breadth of essential services and personalized support to the working poor. By ensuring our clients are fed, clothed, healthy, and housed, we help them create their own stability and remain an active, successful part of our community. After all, an enduring community is only possible when every person has the resources they need to live.

# **OUR CULTURE**

We're passionate about providing our employees with a supportive work environment and experiences that help them grow. We offer excellent opportunities for individuals with proven strong, creative, results-driven leadership skills and stellar work ethics. We welcome candidates who love working with people of diverse backgrounds and want to make a difference by fostering community care for our neighbors in need.

## YOUR IMPACT

Under the general supervision of the Associate Director of Behavioral Health Care, the Behavioral Health Care Clinician is responsible for delivering mental health care within the clinic and for organizing referrals to clinically indicated services outside the clinic. The Clinician may provide evidence-based treatments or work with other mental health providers when such treatment is indicated. Position will provide supervision hours to Mental Health Care Interns therefore candidate must be fully licensed to provide psychotherapy in the State of California (LMFT, LPPC or LCSW). This position will function as a provider to deliver mental health services and will refer to partner agencies when needed. All services to be delivered in both English and Spanish as needed. This position will assist the Associate Director in leading mental health efforts in the Agency.

## **JOB QUALIFICATIONS**

**Please note our preferred and in some cases required qualifications for this position:** Preferred requirements include but are not limited to:

- EDUCATION: Masters in Behavioral Sciences, Counseling Psychology or related field.
- **EXPERIENCE:** Minimum three years' experience in the following:
  - Mental health counselor or related field;
  - Screening, assessment and treatment planning for mental health disorders;
  - Non-Profit experience working with underserved and transient populations;
  - Working with patients who have co-occurring mental health trauma, and physical problems;
  - Practice evidenced based psychotherapy e.g.: cognitive behavioral therapy (CBT), mindfulnessbased therapy (MCBT), acceptance and commitment therapy (ACT), motivational interviewing (MI), etc.
  - Minimum two years post-licensing experience required
- CERTIFICATIONS and LICENSES: Independently licensed in the State of California
  - Certifications include:
    - Licensed Mental Health Counselor
    - Licensed Marriage and Family Therapist (LMFT)

- Licensed Clinical Social Worker (LCSW)
  - Licensed Psychologist

#### • ATTRIBUTES:

- Strong initiative and ability to work independently and collaboratively in an ever-changing environment and team setting or under ambiguous circumstances.
- Strong attention to detail and ability to ensure compliance with agency, local, state, federal and industry regulations.
- Ability to work within deadlines and ensure all administrative duties related to this position are completed in a timely fashion and with little to no error.
- Ability to thrive and enjoy working in a fast-paced dynamic work environment with confidence, resilience, flexibility and a good sense of humor.
- Ability to create a supportive working environment and to create meaningful work experiences for our constituents while maintaining appropriate and professional boundaries.
- Excellent interpersonal skills- Must be able to build and maintain excellent relationships with all Samaritan House constituents including but not limited to clients, staff and volunteers.

#### CLINICAL SKILLS:

- Must be able to engage patients in a therapeutic relationship and work with them remotely or in person.
- Exemplary communication skills are required as well as be bilingual English and Spanish.
- Excellent working knowledge of differential diagnosis of mental health disorders.
- Excellent working knowledge of evidence based psychosocial treatments for mental health disorders.
- Knowledgeable with psychopharmacology for mental health disorders that is within appropriate scope of practice for type of provider filling role.
- Ability to provide supervision to student interns.
- Excellent computer proficiency including Microsoft Office suite (Word, Excel, Outlook), and ability to quickly learn other database programs as needed.
- Ability to deliver the mission of Samaritan House and to translate this to current and prospective volunteers, community members/leaders and local organizations.
- Must be able to conduct all Samaritan House business with high level of integrity and ethics. Must be able to successfully take direction from clinical and non-clinical leadership or dotted line positions.
- Must be able to occasionally drive to various locations- Valid driver license, excellent driving record with valid insurance.

### WORK ENVIRONMENT

Incumbent must have the physical, visual and auditory ability to perform the essential functions of the job and respond to emergencies with or without reasonable accommodations. Candidates must be able to provide information for and engage the Agency's Background Check Process. Reference checks are performed prior to commencement of employment. Activities may include but not limited to repetitive hand/arm motion, extended periods of standing, sitting, occasional travel, occasional bending, pulling, pushing, reaching, lifting and carrying up to 15 pounds, walking, writing. Incumbent must be able to work in a high stress and fast paced work environment. Requires eye-hand coordination and manual dexterity sufficient to operate a keyboard, photocopier, handwriting, telephone, calculator and other office equipment. This position is not approved and does not require external or remote access. Use of personal devices not approved for work. All work must be performed during work hours on the job site using Samaritan House equipment.

### **ESSENTIAL FUNCTIONS OF THE JOB**

- 1. Responsible for the direct delivery of assessment, diagnosis, treatment, and care coordination for mental health services.
- 2. Manages and maintains appropriate and timely documentation of treatment progress and care coordination as indicated by the agency.
- 3. Perform all work within assigned schedule, on agency job sites, using agency equipment and tools provided. If other tools required to perform the job this must be discussed with your supervisor.
- 4. Perform all work within appropriate professional boundaries.
- 5. Screen and assess patients for mental health disorders.
- 6. Provide patient education about common mental health disorders and available treatment options.
- 7. Monitor patients (in person or remotely) for changes in clinical symptoms and treatment side effects or complications.

- 8. Supervision of interns
- 9. Support psychotropic medication management prescribed by PCP or psychiatrist, focusing on treatment adherence, side effects and other complications, and effectiveness of treatment.
- 10. Provide brief interventions using evidence-based techniques such as Behavioral Activation, Problem-Solving Treatment, Motivational Interviewing, or other treatments appropriate for primary care settings.
- 11. Provide or facilitate in-clinic or outside referrals to evidence-based psychosocial treatments (i.e. CBT, IPT) as clinically indicated.
- 12. Participate in case consultation with the psychiatric consultant and communicate resulting treatment recommendations to the patient's PCP. Consultations will focus on patients who are not improving as expected.
- 13. Facilitate patient engagement and follow-up in care.
- 14. Track patient follow-up and clinical outcomes using a registry. Document in-person and remote encounters in the registry and use the system to identify and re-engage patients.
- 15. Document patient progress and treatment recommendations in the registry so they can be easily shared with PCPs, the psychiatric consultant, and other treating providers.
- 16. Facilitate treatment plan changes for patients who are not improving as expected in consultation with the PCP and/or the psychiatric consultant. These may include changes in medications or psychosocial treatments or appropriate referrals for additional services.
- 17. Facilitate referrals for clinically indicated services outside the primary care clinic (e.g., social services such as housing assistance, vocational rehabilitation, mental health specialty care, substance abuse treatment).
- 18. Support supervisor with mental health program structuring, evaluation and department performance assessment as needed.
- 19. Report and complete any necessary incident reports within 24 hours. Review the incident report(s) and discuss with Clinic Manager, as needed
- 20. Attend trainings and meetings as assigned including but not limited to case management meetings, staff meetings, and meetings with other service providers in the community as required
- 21. Other duties as assigned.

## HOW TO APPLY

Interested candidates for this position will be required to submit a cover letter and resume to:

SAMARITAN HOUSE VP of Human Resources 4031 Pacific Blvd San Mateo, CA 94403 E-mail: jobs@samaritanhousesanmateo.org Via facsimile: (650) 294-4336

No phone calls, please! Samaritan House is an equal opportunity employer. Because of the volume of applications Samaritan House receives, we regret we are not able to respond to every applicant individually. If your skills and experience are a good match for this position, we will contact you for an interview.

### ACKNOWLEDGMENT

Please sign below in acknowledgment that you have received and understand the job description of Behavioral Health Care Clinician.

**Employee Signature** 

Date

Supervisor Signature

Date

Vice President of Human Resources Date