SAMARITAN HOUSE SERVICES

- Food
- Shelter
- Case Management and Counseling
- Kids’ Services
- Health Care
- Holiday Program
- Housing Services
- Financial Empowerment
- Worker Resource Center
We served 12,147 clients

- 6,821 Toys & Coats (Holiday Program)
- 32,695 Nights of Safe & Warm Sleep (Safe Harbor Shelter)
- 19,603 Items of Kids’ Clothing (Kids’ Closet)
- 36,906 Hours of Paid Work (Worker Resource Center)
- 814,399 Meals to Families in Need (Food Services Program)
- 9,047 Patient Visits (Health Clinics)
- 30,197 Irreplaceable Volunteer Hours (Volunteer Program)
- 36,906 Hours of Paid Work (Worker Resource Center)
- 30,197 Irreplaceable Volunteer Hours (Volunteer Program)

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Bart A. Charlow, Chief Executive Officer

BOARD OF DIRECTORS
Fiscal Year 2014 - 15
Nelson’s family arrived in the United States almost 15 years ago, not speaking a word of English and with only the few belongings they could carry. His father’s business in Peru had gone bankrupt and so his family left their home in the hopes of finding better education and more opportunities for their children in the US.

They spent their first nights in this country with a friend from Peru, who referred them to Samaritan House. Within a matter of days, they received the food and clothes their family needed and both parents were enrolled in English classes. Nelson’s father was connected with our Worker Resource Center (WRC), which gave him a safe place to find work and meet employers.

During the holidays, Nelson’s family received a sponsor family as part of Samaritan House’s annual Holiday Program. The sponsor family gave food and toys to Nelson’s family throughout November and December.

“The Holiday Program was really helpful on an emotional level”, Nelson said. “Having this other family around made us feel so much less isolated. For so long, it felt like all we had was each other. Our sponsor family even spent Christmas morning with us. They were our first friends in this country.”

Through the WRC, Nelson’s father found a steady job with a landscaper. Shortly after, his mother found employment and they stopped needing to rely on Samaritan House to meet their basic needs.

“The tangible services helped a lot,” said Nelson, “but Samaritan House was more like a really good friend. They pointed us in the right direction, they gave us invaluable advice and guidance, and they never stopped cheering us on.”

Nelson recently graduated with a BA in Molecular Biology from UC Berkeley, and he’s currently in the process of applying to medical schools. His younger sister just received a scholarship to study Bioengineering at UC Berkeley. While in college, Nelson began volunteering at one of Samaritan House’s Free Medical Clinics as a Spanish language interpreter.

“I feel so blessed to have the opportunity give something back to Samaritan House,” Nelson said. “Hearing a ‘muchas gracias’, Spanish for ‘thank you very much,’ reminds me of the importance of the work we are doing and motivates me to become a doctor so that I can help people more directly.”

Last year, our Holiday Program provided:
1,176 kids with toys and coats
140 households with sponsor families
"We want to thank the single largest funder of our Redwood City Clinic, Sequoia Healthcare District, for their incredible support. With their help, we are able to offer high quality care to our clients and launch innovative new programs like our Food Pharmacy.”
– Dr. Jason Wong,
Samaritan House Medical Director

Last year, Samaritan House’s Free Health Clinics provided medical, dental and vision care for 2,143 patients in need.

Samaritan House is the largest nonprofit food distributor in San Mateo County, making sure that our neighbors living in poverty are getting the nutrition they need to survive and take care of their families.

Every day, we prepare and serve hot meals for several different programs and organizations, including:

- Our nightly Dining Room
- Our Mobile Meals Program (for seniors and people with disabilities)
- Our Kids Summer Lunch and Snacks Program
- social service programs
  - senior centers
  - community centers

We also distribute fresh produce and other groceries through:

- The Produce Mobile
- Family Harvest distributions
- Our Food Pantry
- Our Bread Pantry, which is open every day to the public

Samaritan House’s Food Program receives major support from Second Harvest Food Bank.

Samaritan House distributes 814,000 meals per year
DIVERSE RESOURCES = A STABLE

REVENUE:
“Diverse income sources strengthen our financial health.”

Volunteers - the core of our community support.
Our dedicated professional and non-professional volunteers have provided 30,197 hours of service valued at $1,079,410.

70% of our resources come directly from the community

BALANCE SHEET

<table>
<thead>
<tr>
<th></th>
<th>This Year</th>
<th>Last Year</th>
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<tr>
<td>Assets</td>
<td>13,083,699</td>
<td>13,146,507</td>
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<tr>
<td>Liabilities</td>
<td>1,264,030</td>
<td>1,327,719</td>
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<tr>
<td>Net Assets</td>
<td>11,819,669</td>
<td>11,818,788</td>
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Figures taken from fiscal year ending 6/30/2015 unaudited financial statements. Audited financial statement will be available in November 2015.
AND EFFECTIVE ORGANIZATION
87% OF RESOURCES SPENT DIRECTLY ON PROGRAMS

EXPENSES:
“Using donated goods and labor allows us to make the best use of our dollars.”

<table>
<thead>
<tr>
<th>Service</th>
<th>Amount</th>
<th>Percent</th>
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<tr>
<td>Client Assistance</td>
<td>788,524</td>
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<tr>
<td>Direct Financial Assistance</td>
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<td>Food Services</td>
<td>3,001,978</td>
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<td>Kids’ Closet &amp; Holiday Assistance</td>
<td>223,850</td>
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<td>Worker Resource Center</td>
<td>209,812</td>
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<tr>
<td>Medical and Dental Clinics</td>
<td>2,777,776</td>
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<tr>
<td>Administration</td>
<td>622,843</td>
<td>6%</td>
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<td>Development</td>
<td>733,637</td>
<td>7%</td>
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<td>Shelter Services</td>
<td>1,495,579</td>
<td>14%</td>
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<tr>
<td><strong>Total</strong></td>
<td><strong>10,741,917</strong></td>
<td><strong>100%</strong></td>
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Direct Financial Assistance
With support from the San Francisco Chronicle Season of Sharing Fund, and the State and County, Samaritan House facilitates direct assistance to those facing economic crisis. Last year, these funds helped more than 800 San Mateo County families stay in their homes, keep their heat and lights turned on, and meet basic needs.

Sustainability
Samaritan House fiscal policies and practices are focused on liquidity, adaptability, and durability to ensure that we are fiscally strong to serve the future needs of the community.

“I have found the Samaritan House Board of Directors and senior staff very engaged and committed to the organization’s mission. They ask the tough questions about strategic direction---keeping the complex needs of their clients in this changing economic environment front and center in their work.” - Jeanne Bell, CEO, CompassPoint (Non-Profit Services)

Charity Navigator has awarded Samaritan House its top 4 STAR rating for five years in a row, which places us in the top 7% of rated charities nationwide based on a series of financial and transparency indicators.
OUR LITTLEST CLIENTS

Shouts of joy rang out in the Kids’ Closet this summer, as excited children greeted their new friends – our Summer Reading Club volunteers. In the first week, the children were a little shy, the parents a little stiff, and the volunteers a little nervous. But, by week number four, it was a party!

The Club demonstrated our motto Neighbor Helping Neighbor in the most personal way, bringing parents, children and volunteers to read together, eat together and create art together. Samaritan House clients signed up for the Reading Club, an expansion of our children’s services with their case managers. They received lunch from our kitchen, one new book each week and a $15 Payless Shoes Card donated by Great Clips.

Client and volunteer families were thrilled with the experience, calling it transformational for themselves and all involved. “It was just so incredible to see the parents and children so engaged in the books,” said volunteer Cynthia Tognotti, who volunteered with her teen-aged son, Michael.

Parents loved the program too, “It felt too short. I wish the reading program would have been longer, that is how much my kids enjoyed themselves.” Other parents echoed the sentiment saying, “The kids used their imagination and participated every time,” explained Maria Lopez, mother of two. Another mother praised how well organized it was and Maria Mayan, who brought her three children, said, “It was great. The kids looked forward to it everyday.”

We’ll be doing it again next summer!
Neighbor Helping Neighbor

Samaritan House thanks the following individuals and organizations for their financial support. Gifts from the community constitute a vital resource for our programs, and we are grateful for each and every one. The following donations were received between July 1, 2014 and June 30, 2015.

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Hurlbut-Johnson Fund
Mills-Peninsula Health Services
Peninsula Health Care District
Ronald and Ann Williams
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Sequoia Healthcare District
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The California Wellness Foundation
The Grove Foundation
Russell Bede School
Silicon Valley Community Foundation
Solid Rock Foundation
Stanford Hospital & Clinics

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Bothin Foundation
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**THANK YOU FOR HELPING US KNOCK OUT HUNGER**

On April 18, 2015, supporters, partners and friends of Samaritan House gathered at The Crowne Plaza Hotel in Foster City for The Main Event: Knock Out Hunger. With their support, we raised more than $150,000. These funds support local families living in poverty with food, shelter, housing assistance, medical and dental care, kids’ clothes, financial coaching and referrals for a multitude of other services.

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In Honor of the Hard Working Samaritan House Staff

**Flyweight Champion**
Fitzgerald Landscapes
K&L Wine Merchants
Presidio Bank
Timberline Tree Service, Inc.

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<table>
<thead>
<tr>
<th>Sponsors</th>
<th>Description</th>
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<tr>
<td>Super Heavyweight Champion</td>
<td>Sutter Health/Mills-Peninsula Health Services</td>
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<tr>
<td>Heavyweight Champion</td>
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Our Vision: Leading Our San Mateo County Neighbors in Need out of Poverty to Hope and Opportunity

Thank you very much! We're so glad you're part of the Samaritan House family.

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Our Mission is to mobilize the resources of our community to help those among us who are in need, while preserving dignity, promoting self-sufficiency, and providing hope.

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